No World Borders
Great Teams, Great Solutions—Globally®

HIPAA 5010 and ICD-10 Migration Services
And General Health Care Capabilities Overview

Reduce Risk in Migrating to 5010 and ICD-10

The American Recovery and Reinvestment Act include an estimated net investment of at least $19 billion for health information technology. The standards-based health IT and Health Information Exchange (HIE) will support new models of care delivery that are intended to be patient-centered, physician-guided, reflecting a coordinated, collaborative approach.

The implementation of the new electronic data interchange (EDI) standard X12 HIPAA 5010 transactions standard and the ICD-10[1] code set is a historic opportunity to upgrade the quality of health care data, but it comes at a cost. One cost is mapping between the old and new code sets. However, "operationalizing" the new standards in your organization is another issue as health insurance firms, providers and others look at the reality and limitations of their current systems and resources. Determining what is practical as well as achievable will be necessary as these entities balance day-to-day operations and future expenditures for regulatory compliance.

The Devil Will be In the Detail

No large health insurance firm we know of can afford to wipe away years of heterogeneous legacy systems and start fresh across their entire enterprise, even when facing sweeping changes in federal compliance rules and new standards. This poses important challenges that are not addressed by general equivalence mappings (GEMs), cross walks, and other supporting documents alone. Some systems will need to be replaced, some retrofitted.

The No World Borders client services team is staffed with industry experts with in-depth knowledge of claims systems and supporting workflows and work streams which support provider management, customer service, financial systems integration, and the core claims process and standards. We have worked with payers in the U.S., Latin America and the EU to help optimize their process, data, and transparency to meet local regulations.

New Standards Experts, Judgment & Experience

Our consultants work with clients to ensure successful implementation of our partner solutions, and completion of a smooth migration to version 5010 and ICD-10. No World Borders Consulting Services provides the experience and knowledge experts to meet your 5010 migration requirements cost-effectively. While knowing the world of new standards is important, having the judgment and experience to know what is practical and how to achieve it in a heterogeneous organization and computing environment is essential.

Our relationships with Chief Medical Information Officers, the Workgroup for Electronic Data Interchange (WEDI), ANSI HITSP committee and other groups give us visibility into current and future state standards.

Our services include:

- Business Strategy and Process Re-engineering
- Organizational development to establish a culture in your company that both enables and embraces change brought about by H.I.T.
- EDI Evaluation and Data Management, including Use Cases and Step by Step Audit Frameworks
- Strong regulatory, standards, and systems perspectives to provide the realistic mentoring to our clients
- Ontology of knowledge of the standards, on-staff consultants, and a network of over 450 health care IT professionals with relevant experience.
- Health information exchange solutions design based on service oriented architecture, HIPAA EDI data transport, and HIPAA coding standards.
- Systems Integration
- Training & Education

[1] **International Statistical Classification of Diseases and Related Health Problems** 10th Revision (ICD-10) a coding of diseases and signs, symptoms, abnormal findings, complaints, social circumstances external causes of injury or diseases, as classified by the World Health Organization (WHO). The code set allows more than 155,000 different codes and permits tracking of many new diagnoses and procedures, a significant expansion on the 17,000 codes available in ICD-9 creating more precision but also more complexity to implement. ICD-10 requires EDI 5010.

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Health Care Solution Offerings

- Business continuity planning
- Change management
- Claims systems implementation and process design
- Computing infrastructure, service level agreements
- Customer relationship & information management, call center infrastructure
- eCommerce, online ordering systems
- EDI and data coding standards for health care
  - 4010 to 5010
  - ICD-9 to ICD-10
  - HIPAA transaction engineering design review in light of new standards: (997, 837, 835, 834, 820, 278, 277, 276, 271, 270)
- Financial & employee systems integration
- Governance - IT, Project, Corporate
- Health care facilities estate environmental sustainability and energy planning (LEED certified green building assessments)
- Lean / Six Sigma facilitation and adoption
- Legacy system retirement and transition
- Pharmacovigilance, Adverse Event Reporting
- Portfolio management in IT
- Process visualization, innovation, and improvement
- Revenue management, & payment systems
- Security audits & training (PCI, OWASP, other)
- Supply chain and third party logistics (3PL)
- Workplace planning solutions, (portfolio, maintenance, transaction, lease & accounting management)

Our Role in Your Success

Our experienced and professional services team can support and augment your internal 5010 migration and ICD-10 upgrade initiatives in the following roles:

- Audit and review of migration requirements, whether developed by us or the client
- Project Management
- HIPAA Migration Readiness Survey
- 5010 Migration Strategic Planning
- 5010 Standards Subject Matter Experts
- 5010 Migration Testing and Validation
- As Is and To Be Process Models, Facilitation, and Re-Engineering
- Review of Requirements Development Process
- General Equivalence Mapping (GEM) situational reviews to determine an implementation approach with your systems

Helping Your Success, Achieving Results

At each stage of your implementation you may leverage our expertise to supplement your existing staff in handling time-critical projects as needed. Some of our roles can include:

- Serving as an extended arm of your team
- Host education, training and other events for your team and partners
- Capture lessons learned and product feedback
- Provide detailed guidance to customers on best practices captured from hundreds of implementations

From initial configuration and setup to training, education and ongoing support, No World Borders provides a full spectrum of services to ensure that our clients' efforts are successful.

Who we are

We are a full service-consulting firm with a ten-year track record helping some of the most successful companies in the world, without the overhead and conventional model of large consulting firms. We have strong financial backing by a leading private equity firm and an experienced management team with a well-respected advisory board.

Our experienced team understands your business and technology. Our consultants have an average of 15 years experience, and are available on an interim basis to save cost when you need it.

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We help you find efficiencies and reduce cost. We are experts at business process modeling (BPM), a visual method to describe changes to your business. We create a shared vision of success within teams to help ensure initiatives produce a win for you and your customers.

We make the complex simpler by helping you see how to apply improvements in your organization, process, and technology to achieve business goals. We perform assessments with easy to understand recommendations, reports, and visualizations. We help solve problems with large software implementations or teams by providing leadership, project and process management.

We are experts at helping businesses change and innovate, including turn around, go to market, and re-structuring. We help leverage market inflection points in your business by finding ways to assess, grow, change, or right-size your work force.

We help you achieve growth strategies and liquidity events. Our consulting & investment banking team helps grow, sell, and IPO companies in several industries.

We are experts at finding cost efficiencies in the market, helping you identify niches that assist you in reaching your audience and developing prospects more efficiently than your competitors. We use proven best practices such as ITIL and Lean to help reduce risk, improve quality and predictability and save you money.

We use an innovative, technology-oriented solution approach. Our team can provide cost effective solutions, enabling you to seize opportunities quickly and create efficiencies.

Our history of excellence and results in different industries make our insights more valuable. Our team and our partners work with the most successful and best-known brands in the world in health care:

- Abbott Medical Optics
- Agile Software
- Alcon
- Baxter Biosciences
- Blue Cross Blue Shield
- Eli Lilly
- Genzy'me
- Kaiser Permanente
- Medtronic
- Met Life
- United Health
- US Labs

Selective technology partnerships help provide timely, relevant solutions. We work with market leading software and service innovators to implement solutions in a variety of markets.

No World Borders team has cross-industry experience with a broad range of clients.

Our advisory and assessment services in management consulting, IT consulting, solution design, human and investment capital, and outsourcing have been provided to clients in the automotive, financial services, retail, apparel, consumer electronics, healthcare, medical device, pharmaceutical, enterprise software, telecommunications, entertainment, internet media and online marketing industries. Broad insights gained from cross industry experience make our consultants more valuable and impactful for your business.

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